



## TEMPORARY SEWER AND DRAIN BLOCKAGE 48 HOUR - NOTICE TO RESIDENT

### Portsmouth Sewershed Inflow & Infiltration Reduction Program

Dear Resident:

Please note that **Kingston Utilities** has contracted D.M. Robichaud (NODIG) & Clean Water Works to rehabilitate the mainline sewers on your street using a Cured-In-Place Pipe (CIPP) process, which is a ‘no-dig’ method of sewer pipe repair. While not much can be seen from the surface, specialized trucks with steam generators, robotic cameras, and robotic cutters used by the Contractor to perform the underground work will be seen set-up over the maintenance holes on the street while the work is underway.

As part of the CIPP lining process, your sewer service will be out of service (plugged) for approximately **10 hours**, starting at **9:00 AM** on:

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This temporary interruption to your sewer service allows for the repair of the sewer without digging up the street. Often, the work is completed early – so, if you are home, the Contractor’s staff will knock on your door and advise you when it’s OK to resume normal water use.

During the time and date noted above, please avoid water usage for **showers, baths, dishwashing or laundry. Please keep toilet flushing to a minimum.**

These measures will reduce the possibility of sewage flows backing up into the basement or plumbing. If you have a **sump pump**, please call us at **1 (877) RELINED (735-4633)**.

***You may also experience some associated odours as a result of the synthetic resin used for curing the sewer lining material. You can prevent/minimize the odours from reaching your property by ensuring that you have water in your plumbing P-traps and floor drains. We suggest that you pour 2 litres of water down any floor drains or plumbing fixtures not frequently used. Covering the floor drain with a wet cloth and placing a flat heavy object over the drain can help as well.***

Thank you for your patience and co-operation during this work. Should you have any questions, please do not hesitate to contact the Contractor **toll-free at 1 (877) RELINED**.

Jeff Hester – Site Supervisor D.M. Robichaud Associates 1-877-RELIINED- (735-4633)	Utilities Kingston’s Inspector, Trevor Howden (613) 888-4566 or Utilities Kingston Customer Service (613) 546-1181.
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For more information, please go to **UtilitiesKingston.com** and view the “**Work in your Area**”.

This notice can be made available in a different format upon request.